Diablo EZReporter 4.0

Software License Manual

Copyright 2015, Diablo Analytical, Inc.
DIABLO ANALYTICAL, INC. SOFTWARE LICENSE AGREEMENT AND LIMITED WARRANTY

LICENSE AGREEMENT

IMPORTANT: Please carefully read the License Agreement below before installing the software. The right to use this software product is sold only on the condition that the customer agrees to the following license. INSTALLING THE SOFTWARE INDICATES YOUR ACCEPTANCE OF THESE TERMS AND CONDITIONS.

In return for payment of the one-time license fee for this software product, Customer receives from Diablo Analytical, Inc. (Diablo) a license to use the product subject to the following terms and conditions:

Use: The product may be used one computer or workstation. A separate license agreement and fee is required for each additional computer or workstation on which the product is used. Customer may not reverse assemble, decompile, or modify the software.

Copies: The software product may not be duplicated or copied except for archive purposes, program error verification, or to replace defective media, and all copies made must bear the copyright notices contained in the original.

Ownership: Purchase of this license does not transfer any right, title or interest in the software product to Customer except as specifically set forth in this License Agreement. Customer is on notice that the software product is protected under copyright laws.

Transfer of Rights: This license and the software product may be transferred to a third party, with prior written consent from Diablo, provided the third party agrees to all the terms of this License Agreement and the Customer does not retain any copies of the software product.

Sublicensing and Distribution: Customer may not sublicense the software or distribute copies of the software to the public in physical media or by telecommunication without the prior written consent of Diablo.

Termination: Diablo reserves the right to terminate this license upon breach. In event of termination, Customer will either return all copies of the product to Diablo, or with Diablo's prior consent, provide Diablo with a certificate of destruction of all copies.

Updates and Upgrades: Customer agrees that the software does not include updates and upgrades which may be available from Diablo in a separate support agreement.

Export Restrictions: Customer agrees not to export or re-export the software or any copy in violation of the U.S. Export Administration regulations or other applicable regulation.

LIMITED WARRANTY

Limited Warranty: Diablo warrants that the original disks are free from defects for 90 days from the date of delivery of the software.

No Other Warranties: To the maximum extent permitted by applicable law, Diablo expressly disclaims any warranty for the software product. The software product and any related documentation is provided "as is" without warranty of any kind, either express or implied, including, without limitation, the implied warranties of merchantability of fitness for a particular purpose. The entire risk arising out of use or performance of the software product remains with the customer.

Limitation of Liability and Customer Remedies: Diablo's entire liability and the customer's exclusive remedy under this license agreement shall be, at Diablo's option, either (a) return of the price paid for the software or (b) replacement of the software that does not meet Diablo's Limited Warranty and which is returned to Diablo with a copy of the customer's receipt. Any replacement software will be warranted for the remainder of the original warranty period, or 30 days, whichever is longer. These remedies are not available outside the United States of America.
No Liability for Consequential Damages: To the maximum extent permitted by applicable law, in no event shall Diablo be liable for any damages whatsoever (including, without limitation, damages for loss of business profit, business interruption, loss of business information, or any other pecuniary loss) arising out of the use or inability to use the product, even if Diablo has been advised of the possibility of such damages. Because some states/jurisdictions do not allow the exclusion or limitation of liability for consequential or incidental damages, the above limitation may not apply to you.
Contents

EZReporter Software Licensing 1
  License Overview ........................................................................................................ 1
  Purchasing a Software License ................................................................................. 2
  EZReporter Software Editions and Modules ......................................................... 2

License Activation 3
  Trial License ............................................................................................................ 3
  Activate License ....................................................................................................... 3
    License Status Window .......................................................................................... 5
  Manual Activation ................................................................................................. 5
    Manual Activation by E-Mail ................................................................................. 7
    Manual Activation using License Server ............................................................... 7
    Apply Machine Locked License Code ................................................................. 9
  Update your License .............................................................................................. 10
  Transfer License to a New Computer .................................................................... 10
    Deactivate License .............................................................................................. 10
    Manual Deactivation ........................................................................................... 12
    Unable to Deactivate .......................................................................................... 12

Software Support Subscription 13
  Overview ................................................................................................................ 13

Index 15
License Overview

This software from Diablo Analytical, Inc. is distributed as a fully functional, 30-day trial version to allow you to evaluate the software before purchasing. At the end of the trial period, the software will be disabled until you purchase and activate a license.

This software is licensed to run on a single computer. Once the software has been activated on a particular computer, you will be unable to use your Serial Code to activate the software on another computer unless it is deactivated first.
Purchasing a Software License

Software licenses may be purchased directly from Diablo Analytical, Inc. or one of our distributors.

_Diablo Analytical, Inc._

5141 Lone Tree Way  
Antioch, CA  94531

Phone: (925) 755-1005  
Fax: (925) 755-1007

E-mail: sales@diabloanalytical.com  
Web: http://www.diabloanalytical.com

EZReporter Software Editions and Modules

The following tables list the different “Editions” of EZReporter 4.0 that can be licensed, and the modules that will be available for each of those editions. New in EZReporter 4.0 is a Data Analysis Edition. The Natural Gas Liquids (NGL) functionality is located in a separate module than the Natural Gas Analysis module and requires a separate license.

<table>
<thead>
<tr>
<th>Software Edition</th>
<th>Base</th>
<th>NGA</th>
<th>NGL</th>
<th>RDB</th>
<th>Processing</th>
<th>Instruments*</th>
</tr>
</thead>
<tbody>
<tr>
<td>Data Analysis</td>
<td>X</td>
<td>X</td>
<td>X</td>
<td></td>
<td></td>
<td>0</td>
</tr>
<tr>
<td>Standard</td>
<td>X</td>
<td></td>
<td></td>
<td>X</td>
<td></td>
<td>1</td>
</tr>
<tr>
<td>Results Database (RDB)</td>
<td>X</td>
<td></td>
<td></td>
<td>X</td>
<td></td>
<td>1</td>
</tr>
<tr>
<td>Natural Gas Analysis (NGA)</td>
<td>X</td>
<td></td>
<td>X</td>
<td></td>
<td></td>
<td>1</td>
</tr>
<tr>
<td>Natural Gas Liquids (NGL)</td>
<td>X</td>
<td></td>
<td>X</td>
<td>X</td>
<td></td>
<td>1</td>
</tr>
<tr>
<td>NGA RDB</td>
<td>X</td>
<td></td>
<td>X</td>
<td></td>
<td>X</td>
<td>1</td>
</tr>
<tr>
<td>NGL RDB</td>
<td>X</td>
<td></td>
<td>X</td>
<td>X</td>
<td>X</td>
<td>1</td>
</tr>
</tbody>
</table>

*Contact Diablo Analytical for information on multi-instrument licenses.
License Activation

Trial License

When you run EZReporter 4.0 for the first time, you will have a trial license that allows you to use and evaluate all of the program modules for up to 30 days. The program is fully-functional during the trial period. In order to continue using the software after the 30-day trial period, you must purchase a license for the desired program modules, and then activate the software.

Activate License

To activate your license, click the "Activate License" button on the License Status window that is displayed when you start the software or when you click the menu option, “Help > License Status…”.

Important: Once the software has been activated, only the modules that were included in the license you purchased will be available.
When you purchase your software license, you will receive a 31-character Serial Code (this is different than the shorter serial number). To activate the software, you must enter that Serial Code into the text box on the “Activate License” window. If you copy the Serial Code to the Windows Clipboard from an email message, you can paste into the text box using the “Paste” button. Alternatively, if you received a text file containing the Serial Code, you can load it using the “File Open” button highlighted below.

After entering the Serial Code, click the “Apply” button. If your computer is connected to the Internet, the software will contact the License Server and automatically activate the software.
If your computer is not connected to the Internet, or if there is a problem contacting the License Server, then you will need to activate the software manually by clicking the “Manual” button and following the instructions.

**Important:** After activating your license, EZReporter functionality will reflect the program modules that you licensed.

**Note:** An Internet connection is only required when applying an activation code or deactivating the software. No Internet connection is required during normal operation of the software.

### License Status Window

Once you have successfully activated your license, the License Status window will display the details of your license including which program modules are licensed and activated, the number of instruments you have licensed, and your software support expiration date.

![License Status Window](image)

### Manual Activation

If your computer is not connected to the Internet, or if there is a problem contacting the License Server, then you will need to activate the software manually by clicking the “Manual” button on the “Activate License” window.
You will need the Machine Code that is displayed in the “Manual Activation” window.

**Machine Code:**

```
fcQ0KsjRzdcb98DWFH4Pbg==
```
Manual Activation by E-Mail

To activate the software by e-mail, please send the Machine Code from the Manual Activation window, along with your Serial Code to:

support@diabloanalytical.com

You can copy the machine code to the Windows Clipboard by clicking the Copy button, or you can save it to a text file by clicking the Save button.

Once we receive your Machine Code and validate your license, we will send you back a machine-locked license code you can use to activate your software license without Internet access.

Manual Activation using License Server

You can also retrieve a machine-locked license code using the web interface on our license server.

From a computer that does have Internet access, login to Software License Management web page:

http://diabloanalytical.com/activate

Username: user
Password: activate

Select “EZReporter 4.0.xml” as the software program you wish to activate and then enter the Serial Code and Machine Code into the activation form:
Software License Activation

Select Software Program to Activate: EZReporter 4.0.xml

Enter software license code:
2DYET-G467U-S459M-NS028-1MCCH-DUS85-9

Enter machine code of machine to activate:
fCQ0KsJztdc98DWF14Pbg==

Activate

Click “Activate” to generate the activated (Machine Locked) License Code:

Either select the license code and copy to the Clipboard, or save the license code to a text file. You will need to return to the computer running EZReporter and activate using this new machine-locked license code.
Apply Machine Locked License Code

After receiving a machine-locked license code from Diablo Analytical support, or using the web interface, you must activate the software using this code.

Open the License Status window by clicking the “Help > License Status” menu option.

It is easiest to load the new license code from the text file created above.

When the “Apply” button is clicked with a machine-locked license, an Internet connection to the license server is not needed, and the license will be activated.
Update your License

If you add a new module to your license, add an additional instrument, or renew software support, you will need to reactivate the software so your license reflects those updates. This is easily done from the license activation window. Click the serial code button highlighted below to copy your serial code to the window, and then click the “Apply” button. The License Server will automatically return a new license that reflects any updates.

Transfer License to a New Computer

To transfer a license to a new computer you must perform the following steps:

1) Deactivate the current license on the old computer
2) Activate the license on the new computer

Deactivate License

To deactivate you license simply click the menu option, “Help > License Status”, and then click the “Deactivate button.”
If your computer is connected to the Internet, you will receive a notification that the current license has been deactivated on the old computer. You can now follow the normal activation instructions to activate your license on the new computer using the same 31-character serial activation code.

Once your license has been deactivated on the old computer, you will not be able to use any of EZReporter’s functionality and the License Status window will indicate that the software is deactivated.
Manual Deactivation

If your computer is not connected to the Internet, then you will need to deactivate the license manually by following the instructions to deactivate the license above, and then sending a deactivation code to Diablo Analytical support with a request to deactivate the license on the license server.

The deactivation code is saved to the following file on the local computer (the serial number in the file name below will be replaced by your serial number):

C:\Users\Public\Documents\Diablo EZReporter\DeactivationCode-EZX150406001.txt

Attach this file to an email message and send it to:

support@diabloanalytical.com

We will validate your license and the deactivation code, and then reset the license on the license server so you can activate it on a new computer.

Unable to Deactivate

If you are unable to deactivate the software due to a computer or hard-drive failure, please contact Diablo Analytical. You will need to provide us with an explanation of the failure and your serial number or serial code.
Software Support Subscription

Overview

New EZReporter 4.0 licenses (including upgrades from EZReporter 3.0) will include one year of software support. During the support period you will be able to install all upgrades of the EZReporter software (including major upgrades). Once your software support has expired, you will not be able to install any upgrades released after the date your support expired. However, you will be able to continue to use your existing version of the software – you just won’t be able to install any later upgrades until you renew support.

The date that your software support expires is displayed in the “License Details” section of the License Status window. When you are less than a month away from the expiration of your software support, a reminder will be displayed on the status bar at the bottom of the main EZReporter window. Support renewal will take effect from the end date of the expired/current subscription, regardless of when the renewal is purchased.

Please contact Diablo Analytical for more information on software support or to renew your support when it is expiring.
Index

A
Activate License 3
Apply Machine Locked License Code 9

D
Deactivate License 10

E
EZReporter Software Editions and Modules 2
EZReporter Software Licensing 1

L
License Activation 3
License Overview 1
License Status Window 5

M
Manual Activation 5
Manual Activation by E-Mail 7
Manual Activation using License Server 7
Manual Deactivation 12

O
Overview 13

P
Purchasing a Software License 2

S
Software Support Subscription 13

T
Transfer License to a New Computer 10

U
Unable to Deactivate 12
Update your License 10

Trial License 3