Software License Guide

License Status

Diablo Analytical Software License Status

License Status:

Licensed for this computer

Reactivate  Help  Continue

Activate Software

Step 1: Purchase a software license

The activation code converts the software from evaluation mode to fully licensed. In order to request an activation code you must first purchase a software license. If you are still evaluating the software, simply click the Exit button, and then "Continue" in order to continue the evaluation.

Step 2: Send Authorization Request Code

Authorization Request Code:

B4FE-3012-8152-8A09

Copy  Print  Export

Step 3: Enter Activation Code

Activation Code:

Paste  Activate

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Software License Status

Overview

This software from Diablo Analytical, Inc. is distributed as a 30-day trial version to allow you to evaluate the software before purchasing. At the end of the 30-day trial period, the software will no longer start until you purchase a software license and enter a special activation code that will be sent to you.

Important License Notes

This software is licensed to run on a single computer. The Activation Code you will receive after purchasing a software license will only activate the software on the computer from which you sent us the Authorization Request Code.

Purchasing a Software License

Software Licenses may be purchased directly from Diablo Analytical, Inc. or one of our distributors.

Diablo Analytical, Inc.
P.O. Box 5889
Concord, CA  94524
Phone:  925-609-1150
Fax:  925-609-9360
E-mail:  sales@diabloanalytical.com
Web:  http://www.diabloanalytical.com

License Status

When you start a trial version of the software, you will first be presented with the License Status Dialog box. If the trial has not expired, simply press the "Continue" button to continue to the software application.
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</tr>
<tr>
<td>Trial Mode Expired</td>
<td>The trial period has expired. In order to run the software you will have to purchase a software license and enter an activation code.</td>
</tr>
<tr>
<td>Licensed for this Computer</td>
<td>You have purchased a software license and have successfully activated the software. You will no longer see the &quot;License Status&quot; dialog when you start the software.</td>
</tr>
<tr>
<td>License Deactivated</td>
<td>You have deactivated the software on this computer. This was most likely done in order for you to transfer the software license to another computer. In order to reactivate the software you will need to purchase another software license for this computer.</td>
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Activating License

In order to activate the software, you will first need to purchase a software license directly from Diablo Analytical, Inc or from one of our distributors. Once you have purchased the license, you must take the following steps to convert the software license from trial mode to fully licensed.

Press the "Activate" button on the "License Status" dialog box that is displayed when you start the software.
Step 1: Purchase a Software License

In order to request an activation code to unlock the software, you must first purchase a software license for each computer on which you need to run the software.

Step 2: Send Authorization Request Code

After purchasing a software license you must send the Authorization Request Code(s) to Diablo Analytical, Inc. You can choose any one of the following three options to send us your request:

**Important:** Make sure to fill out the "Customer Information" section of the authorization request before sending the request to Diablo Analytical.

- **Copy to Clipboard:** If you press the "Copy" button, the authorization request will be copied to the Windows Clipboard. You can paste the request into an e-mail message and then send the message to sales@diabloanalytical.com

- **Print Request Form:** If you press the "Print" button, the authorization request will be printed. You can then fax request to (925) 609-9360.

- **Export To Text File:** If you press the "Export" button, a text file named, 'License_Authorization_Request.txt' will be created in the software product installation directory. You can attach this file to an e-mail message and send it to sales@diabloanalytical.com.

**Important:** Make sure to send the authorization request from the computer on which you will want to run the software permanently. Authorization Request codes and Activation Codes are computer specific.
Step 3: Enter Activation Code

After receiving and approving your Authorization Request, we will send you an Activation code, preferably by return e-mail. The Activation Code is a 16-character code that contains only the numbers 0-9 and the letters A-F. Enter the code into the proper box on the "Activate Software" dialog and then press the "Activate" button.

For your convenience, if you copy the Activation Code to the Windows Clipboard from the e-mail message we send you, you can use the "Paste" button to paste it into the "Activation Code" text box.

If the Activation Code is accepted, your software will be immediately converted to "Licensed" mode:

If the Activation Code is not accepted, please first confirm that:

1. You entered the Activation Code exactly as it was sent to you
2. You are entering the Activation Code onto the same computer that generated the Authorization Request.

If you are still unable to activate the software, contact Diablo Analytical Technical Support:

Phone: 925-609-1150
E-mail: support@diabloanalytical.com
Help Desk: http://www.diabloanalytical.com/support.htm

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**Deactivating License**

If you ever want to transfer a software license to another computer, you must first deactivate the software by pressing the "Deactivate" button on the "License Status" dialog box.

**Important:** The only way to reactivate the software is to purchase another software license. Consequently, you should only deactivate the software if you intend to install it permanently on a different computer.

Software License Dialog: Licensed

After deactivating the software, a Deactivation Confirmation Code will be saved to the file 'DEACTIVATION_LOG.TXT'. You will need to send us that deactivation code along with the Authorization Request Code from the computer to which you will be transferring the software license in order for us to send you a new Activation Code.

Software License Dialog: Deactivated

**Important:** Once you have deactivated the software, you will be unable to start the software application.
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